

Volunteers' Update June 2017

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Editor's Message

"Volunteers do not necessarily have the time; they just have the heart". Elizabeth Andrew, 1977.

A huge welcome to all newly elected committee members. We are delighted that you have been chosen by members in your area to support them for the next 12 months. We look forward to hearing about your upcoming events and activities – and congratulate all those local groups who held successful events during this year's Awareness Week. We have been overwhelmed by [all the great stories from volunteers](#) across the UK showcasing the unique position of local groups to unite people on a gluten free diet and provide a welcome forum to share experiences, ask questions and learn from each other. And that's not to forget all the fantastic awareness raising that took place as well.

As the Coeliac UK Volunteering team, we are here to support you throughout your time as a Coeliac UK volunteer. As part of this support, we are in the process of pulling together the final touches on this year's [Volunteers' Conference](#) and we hope to see as many of you as possible at the event. The conference provides a truly wonderful way to meet with other volunteers and staff, learn through shared experiences, hear about developments within the charity and participate in a selection of learning and development workshops to help you in your role.

One of the topics we will be looking at this year is the [General Data Protection Regulation](#) (GDPR), new legislation relating to data protection that will impact on

all businesses and charities. GDPR presents us with an opportunity to review, streamline and improve the integrity of local group membership/ mailing lists.

As always, if you have any questions please do not hesitate to get in touch,
Thank you,
Miranda



Key events across the UK



Beds and Mid Herts correction

Please note, with sincere apologies, the address and timings given in the summer Crossed Grain for the Beds and Mid Herts food fair are incorrect.

The correct details for the event are:
23 September 2017, 10am – 2pm, The Weatherley Centre, Eagle Farm Road, Biggleswade, SG18 8JH.

We apologise for any inconvenience caused by this error. If you have any questions about the event please contact the local group directly at bedsandmidherts@coeliac.org.uk



Volunteers' Conference, Saturday 14 October

The Coeliac UK Volunteers' Conference is one of the ways we give support and due thanks to you, our volunteers, for everything you do for the charity.

When and where?

This year's conference will be held at:
ETC venues, Maple House, Birmingham
Saturday 14 October, 10am – 4:30pm

Reasons to go?

By attending, you'll get the chance to:

- find out more about what your charity is doing for you
- hear about the latest research developments
- hear inspiring stories and learn from other volunteers doing your role
- meet with key members of senior staff
- talk to sponsors and pick up a selection of gluten free treats
- take part in learning and development workshops
- receive thanks from your charity for your efforts.

And if all of that doesn't tempt you, the day also includes a delicious light breakfast and two course lunch, all gluten free, prepared by the venue's Coeliac UK accredited kitchen!

How do I apply?

We really look forward to seeing you there and hearing from you. For information about the conference and to book your place [complete our booking form](#).

If you require assistance with travel costs getting to and from the conference please email volunteering@coeliac.org.uk



Upcoming food fairs

[Click here for a full list of upcoming food fairs](#) including timings and addresses.



Out and about with local groups

Wow – it's been a busy few months! We have been completely overwhelmed by the sheer number of events taking place, the number of gluten free meals eaten and the number of people engaged with. You have done your charity proud – thank you!

[Click here to find out what's been happening and to see images of our local groups in action.](#)



What you need to know



Data protection laws are changing

Next year sees the implementation of the General Data Protection Regulation (GDPR). GDPR will create a new legal framework, replacing the current Data Protection Act. It will change the way that businesses and charities, including local groups, can collect, store, use, handle and transfer data. GDPR expands the definition of personal and sensitive data. It also incorporates changes to data handling caused by technological advancements. What's more it includes a new accountability requirement. The new regulation comes into place in May 2018 and the Volunteering team will be focused over the next 11 months on supporting you as we prepare for this change.

We will be keeping you up to date as things develop, in the meantime if you have any questions please do not hesitate to get in touch.



Branding

Our brand story reminds our audience of the expert role we play in the lives of people living without gluten. It's a manifesto to guide everything we say and do. Your new logos and branding document are to guide your communications with your community.

Group Officers will have now all received a copy of their:

- new local group logo
- new social media logo
- new social media banner
- brand guidelines document
- photography consent form.

We have until the end of 2017 to update all publications, merchandise and supporting information. Over the coming weeks we will also be providing you with personalised letterhead and template documents. For those of you wishing to order local group business cards please email volunteering@coeliac.org.uk. So that we can help you update all local group merchandise and marketing materials with our new look, [make sure you complete our local group merchandise survey](#) by Friday 21 July.



AGMs, contact forms and the Constitution

As always, this part of the year involves a fair bit of paperwork!

Please read, sign (where appropriate) and return your:

- local group contact information form
- local group constitution
- Finance, Fraud and Fundraising policy
- Declaration of Eligibility form
- Declaration of Interest form (if relevant)

All forms need to be signed and returned by post or email to the Volunteering Team as soon as possible.



Bangkok Canteen

Bangkok Canteen is a family run Thai restaurant in the centre of Gloucester, founded on the principles of creating the very best Thai dishes with locally sourced ingredients entirely gluten free. Organic and vegan options as well as gluten free beers are also available.

www.bangkokcanteen.co.uk



Chipotle

Chipotle have made it incredibly easy to order gluten free. Just lose the flour tortilla and you can order anything from their array of fresh, hand-prepared ingredients. From marinated grilled chicken to slow braised barbacoa beef. The tortilla chips and guacamole are also completely gluten free. Best of all, your meal is made while you watch, not while you wait.

www.chipotle.co.uk/mealoptions



The Creative Kitchen Co.

The Creative Kitchen Co. are a contract catering company based in Derbyshire serving fresh, seasonal food created to fit every occasion. They are passionate about producing affordable inclusive food that alleviates the stress involved with catering for parties and events. A wide range of gluten free dishes are available that can be shared with family, friends and guests.

www.thecreativekitchencompany.co.uk



We'd love to hear from you!

volunteering@coeliac.org.uk / 01494 796118

Volunteer Team

The best way to contact the Volunteer Team is by emailing volunteering@coeliac.org.uk as this email address is monitored and cleared daily whereas personal email addresses are not.

Miranda Brooks, Head of Volunteer Development
9am – 4.30pm - Tuesday, Wednesday, Friday
Telephone number: 01494 796118

Coralie Meade, Volunteers' Assistant
8.30 – 4.30pm - Wednesday to Friday
Telephone number: 01494 418361

Bharpur Gill, Volunteers' Assistant
9am – 5pm, Monday to Friday
Telephone number: 01494 796117

Isobel Ford, Volunteer Coordinator

9am – 5pm, Monday to Friday
Telephone number: 01494 796720



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