



GOELIAC UK'S VENUE GUIDE

To get the most out of using the Venue Guide, you should log in if you are already a member of Coeliac UK, using your email address and password. If you are not yet a member you can still use some of the search and refine functions. If you're interested in becoming a member follow the 'join' prompt at the top of our web page.

Search for venues

- To search a venue, follow the options under 'find a venue'.
- You can search for venues by keyword (any word related to what you are searching for) or by location (the area in which you are seeking a venue). If you are logged in your search will automatically default to your registered postcode.
- You can refine your search results through 'Show me; venue type; food type; additional features' options on the left hand side of the page.
- You can add any of these venues to your scrapbook save for a later date by clicking on this icon:



Search results

Your search will produce a venue or list of venues with some basic information about each one. To find out more and to see the ratings and reviews by others about the venue(s), simply click on the venue name or image. To view the additional information you will need to be logged in.

We have three main categories for venues:

- **Coeliac UK GF Accredited**

These venues have our stamp of approval for catering gluten free as they comply with the Gluten free Standard, developed for the catering industry



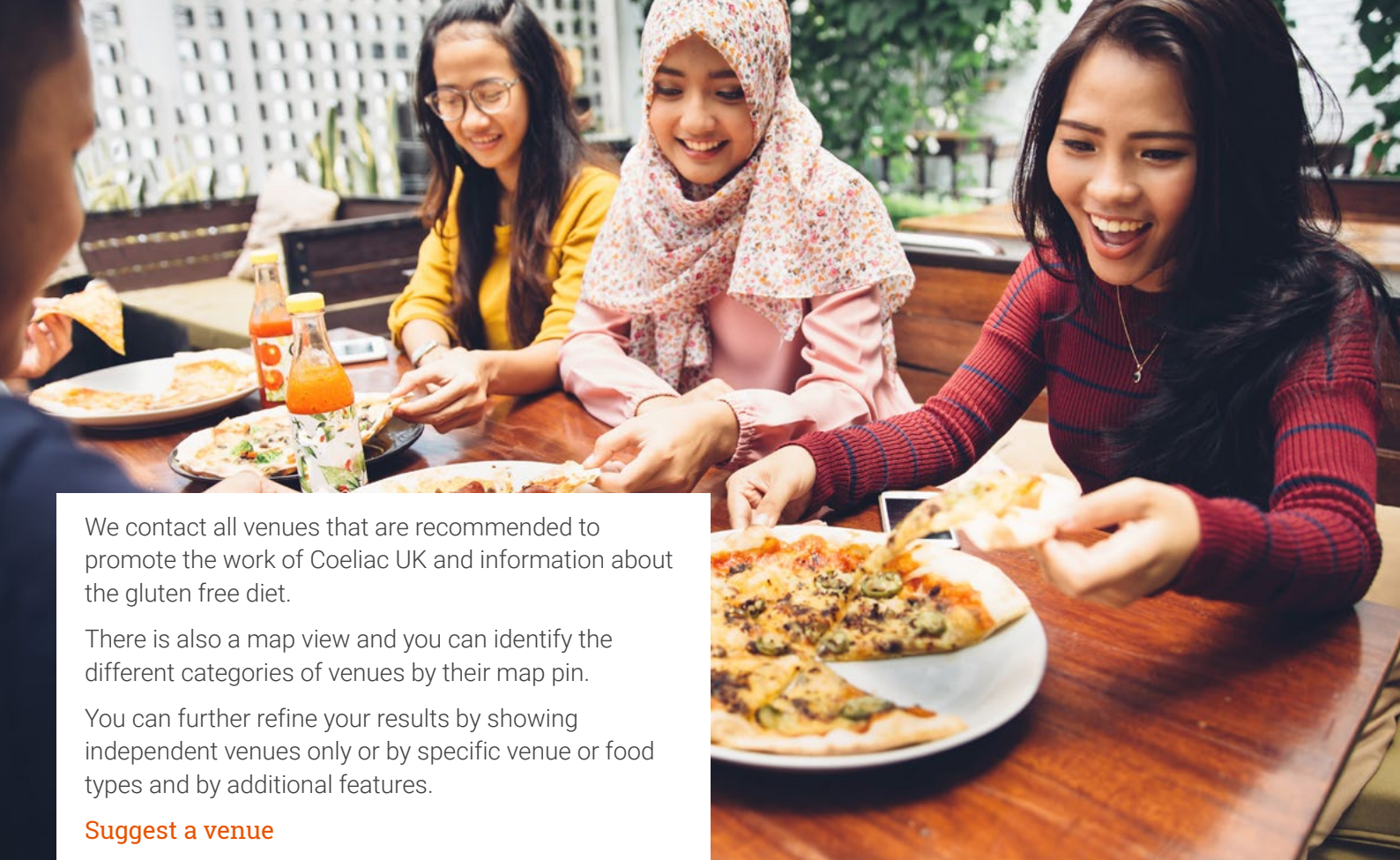
- **Local Group Recommendation**

These venues have been recommended by our UK network of Local Groups who have a wealth of experience eating out gluten free and want to share their experiences with others



- **Visitor Recommendation**

We know the value of being able to share and promote good eating out experiences by others who need to eat out gluten free.



We contact all venues that are recommended to promote the work of Coeliac UK and information about the gluten free diet.

There is also a map view and you can identify the different categories of venues by their map pin.

You can further refine your results by showing independent venues only or by specific venue or food types and by additional features.

Suggest a venue

- When suggesting a venue, please offer up as much information as you can about the venue, your experience and your reasons for recommending to others. This includes the venue's contact details, menu options and the staff's understanding of catering for a gluten free diet.
- To add a recommendation simply click on 'suggest a venue' and first check to see if it's already been listed, then follow the on screen instructions. Your recommendation will be live on the Venue Guide within 24 hours.

Rate a venue

- When rating a venue please give it a star rating out of 5. You can also add a review so please include any comments about your experience, the staff's understanding of catering for a gluten free diet and the reasons for your rating as this will help others decide where to visit.
- To rate a venue, simply click on the 'rate us' button on each venue listing and follow the on screen instructions.
- Your rating and will be shown against the venue automatically and any review will be uploaded as soon as possible. We may also share reviews with the venue directly.
- If you wish to rate a venue but that venue does appear to be listed in the Guide, please suggest it as a new venue following the instructions outlined above in the section 'Suggest a Venue'.

Visit www.coeliac.org.uk
or call us on **0333 332 2033**
for more information.

Whether you're eating out on the move, in restaurants, or shopping for gluten free food for you and your family, look out for our trusted symbols which mean we're working for you to make things better.



coeliacuk
live well **gluten free**

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www.coeliac.org.uk