



Welcome to the Croydon Group of Coeliac UK October 2017 newsletter...

Next meeting:

Wednesday 1st November 2017

7.30 pm

Shirley Oaks Hospital Poppy Lane Shirley Croydon



Why do we need your help? The Croydon Group of Coeliac UK has been asked to put together a Patient Charter by Croydon Clinical Commissioning Group (CCG). We are the first group in the UK to do this so we would welcome your input PLUS this is your opportunity to have your say about how your Coeliac healthcare is managed in the future.

We will be joined by Sarah Sleet Chief Executive Coeliac UK who is very keen to help and encourage us to get this right for all members and patients in the Croydon area. Hopefully once this is perfected in Croydon it may expand nationally.

During the evening, there will be a short presentation, some brain storming and discussion in smaller groups facilitated by members of the Committee.

I can hear you say "***what is this all about and why does it affect me....?***"

" a Patient Charter is a summary of your rights and responsibilities as well as what you can expect when you use a service."

We realise that not everyone will be able to attend and hope that you will appreciate that this was something that the Committee needed to work on before we brought it to the Group – hence the delay in holding our next meeting.

We hear on an almost daily basis how “stretched” the NHS is, Croydon CCG are looking at long term health issues including Diabetic patients, patients with Urological problems and patients with digestive diseases.

So as part of the Digestive Diseases, we need to look at our future health care and selfcare in order that Croydon CCG can help themselves to lessen their deficit. We still would like your input even if you are unable to attend the evening.



The evening will **NOT** be for airing views about the care you have or have not received but an opportunity to have your say about how together we can educate new and existing members, learn to help ourselves, work with Healthcare Professionals and not become a “lost group of patients with digestive diseases “. If you are unable to attend we would like your comments and views and we will look at all comments.

In order that we can organise the room and ensure that we have enough refreshments please let us know that you wish to attend this meeting. RSVP by 27th October 2017.

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Reply Slip:

Name: **Number attending:**

I am unable to attend but have the following contribution to make:

Return to: coeliacsurrey@btinternet.com **By Friday 27th October 2017**

Or Jacqui Smith Group Organiser Croydon Group of Coeliac UK
24 Hamond Close South Croydon CR2 6BZ