

# Coeliac UK Impact report 2024

No life limited by coeliac disease



# A YEAR OF DEMANDING MORE – AND WINNING!

Our bold vision is a world without coeliac disease and, thanks to you, we're moving there faster than ever.

Over the last year, we've influenced decision makers at every level – from leaders in healthcare to restaurant chains. Our scientists have driven groundbreaking research, while our campaigners have been heard in the nation's Parliaments.

We've led global discussions on allergen labelling, while protecting NHS prescriptions, and developing guidelines on diagnosis and care, so people can live well.

Every day, we provide vital support, while making gluten free food more accessible to everyone who needs it. And we remain laser-focused on finding a cure – because we know it's possible.

This year, we launched an ambitious new strategy with three powerful pillars designed to transform lives. You can read more inside this report.

We won't stop until no life is limited by coeliac disease. Thank you for being a part of it!

Hilary Croft
Chief Executive

I had no idea the extreme fatigue, mouth ulcers and cramps were due to the disease. Coeliac UK have helped me understand my condition and how to avoid gluten and stay healthy. Diagnosis has been life changing for me and my family. I feel like a different person.

Ben, Telford



#### COELIAC UK AT A GLANCE

#### Look how we changed lives in 2024

# 18,000

questions answered via our Helpline services, providing trusted, expert guidance and support to our community

#### £4.5 million

income generated – helping us to demand more for people with coeliac disease

### 1.3 million

active visitors on Coeliac UK website, providing people with expert guidance and support

# 190,000+

food and drink listings maintained across the website, app and Food and Drink Guide

# 3,000

venues achieved our GF accreditation, making it safer to eat out

# £450,000

invested in research - bringing us closer to a cure

## 50%

increase in GP contacts, reaching 1.3 million patients

#### IMPROVING DIAGNOSIS AND EQUALITY

#### Getting more people diagnosed

We relentlessly speak up for people living with coeliac disease — even those who don't yet know they have it.

Inequality can delay diagnosis, leaving many without the answers they need and with ongoing health issues. That's why we work tirelessly to ensure everyone has the opportunity for a quick and accurate diagnosis, no matter who they are or where they live. Thanks to our incredible supporters, we're making real progress.

#### 1,700

healthcare professionals more closely linked with us, including 150+ GPs

#### 43,000

people completed our 'Is It Coeliac Disease?' self-assessment

## Over 20,000

patient information packs and resources to healthcare professionals

#### 25,000+

patients helped by dietitians who've been supported via Coeliac UK since 2020

The chance to attend a prestigious international conference in Sheffield was invaluable. The insights I gained are already influencing our practice, leading to improved care for the patients we serve.

Justice Kofi Amegashie
Gastroenterology specialist dietitian
Great Western Hospitals
Swindon



#### **IMPROVING SUPPORT AND ACCESS**

### Changing lives every day

We're here every day, offering support and connection to everyone affected by coeliac disease — whenever and wherever they need it.

From improving access to gluten free food, ensuring safer options when dining out, staying in hospital, or shopping for food, we're working around the clock to make life easier. In 2024, we reached millions of people, keeping our coeliac community informed, empowered, and connected.

#### 20,000

people took part in local groups, events and shows around the UK

## 1,700

food products now available in the UK carrying the Crossed Grain Trademark (CGT)

#### 350,000

website visits to our recipe service, Home of Gluten Free Recipes

#### 453

venues, restaurants and auditors trained. An 80% increase in a year.

Being able to check with a dietitian has been a lifeline and given our family the confidence to adapt to a gluten free diet.

Anita, Oxford



# WORLD-CLASS RESEARCH AND RELENTLESS ADVOCACY

#### **Ending coeliac disease in the future**

Decades of discoveries and millions of pounds of research investment continue to accelerate the journey towards a cure.

Right now, research is making everyday life easier. Every day, our tenacious campaigns and advocacy team leverage research findings to put pressure on major players, ensuring the best outcomes for people with coeliac disease. And we're initiating and funding research that has the power to create a world without coeliac disease.

#### £2.2 million

of research supported by Coeliac UK in 2024

## 2,000

downloads of our influential cost of living report

#### 300%

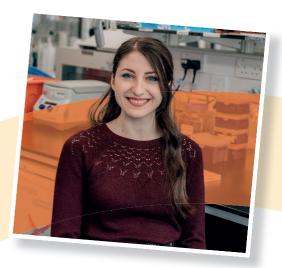
increase in mentions of coeliac disease in UK Parliament at Westminster since 2022

#### 600+

attendees at the world-leading international coeliac disease symposium in Sheffield

We're studying a newly discovered group of immune cells in the gut. Unlocking the secrets of these rogue immune cells is taking us one step closer to a cure, all thanks to Coeliac UK.

Dr Lisa Ciacchi
Postdoctoral Scientist
University of Oxford



# THANK YOU FOR FUELLING THE MISSION!

### **Driving change together**

Hundreds of people have taken on incredible challenge events, and thousands more have generously donated, played our raffles or lottery, or bought items in our shop. Alongside membership, it all supports our vital work and we are hugely grateful. We couldn't do any of it without fundraisers like Kimberley and people like you!



Coeliac UK resources have been such a reassuring lifeline in our diagnosis journey.

**Kimberley, Dorset** 

#### Income



#### **Expenditure**



#### Thank you!

Supporters like you make all of this possible. If you would like to help fund the fight this year, donate today. Thank you for helping to create a world where no life is limited by coeliac disease.



www.coeliac.org.uk/donate/



